

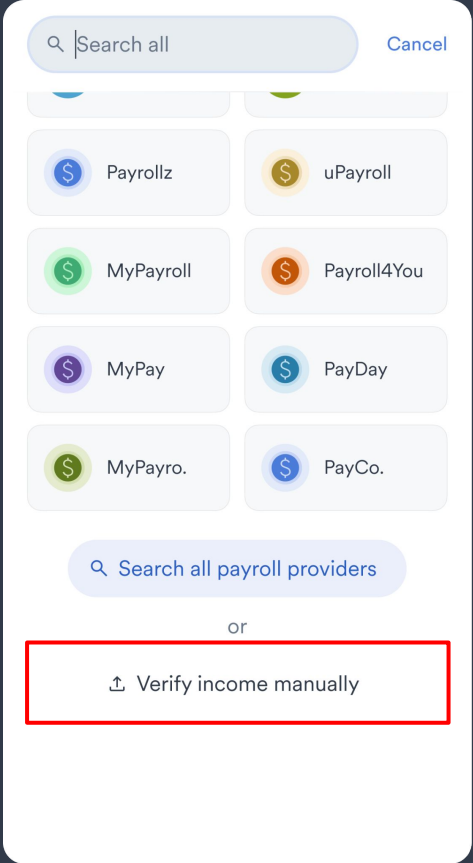
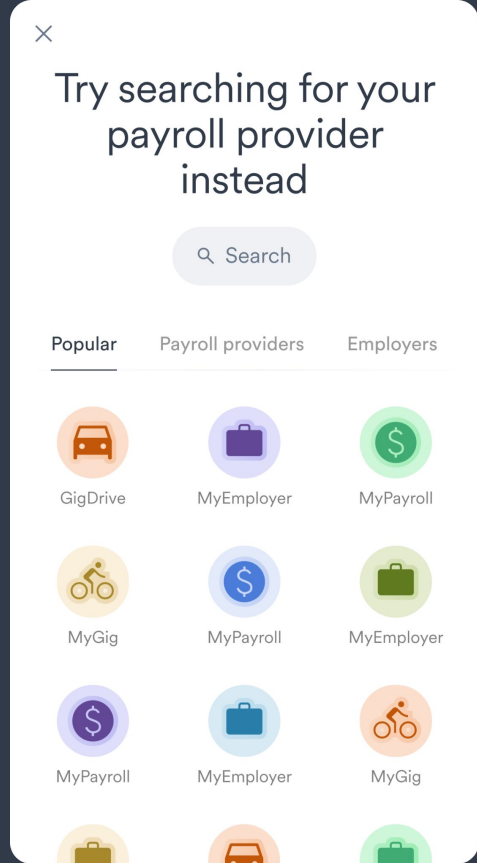
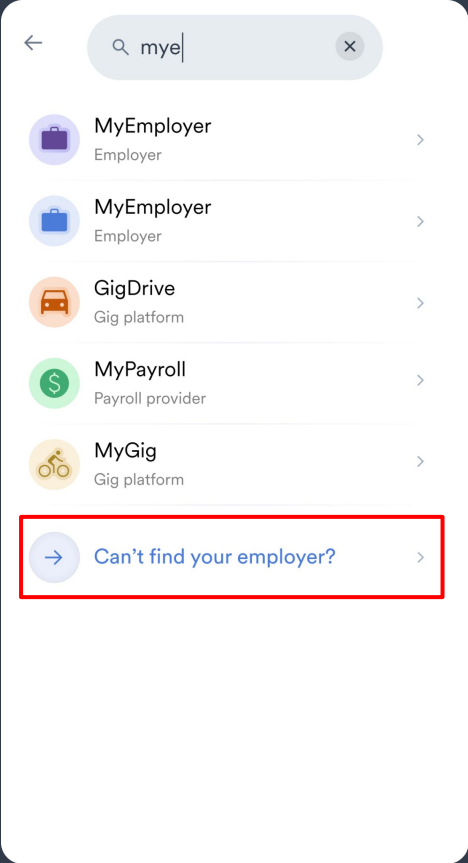
Applicant FAQs

Click “Can’t find your employer?”

Instead, search for your payroll provider.

If you don’t know your payroll provider or don’t find it, scroll down and click “Verify income manually” to upload documents

Q: I can’t find my employer.
What should I do?



Applicant FAQs

Q: I don't remember my credentials. What should I do?

A: Select the "Login help" option from the Argyle login screen to start a password reset process.

If you're unable to reset credentials, upload documents to verify.

The screenshot shows the 'Log in to MyEmployer' interface. It features a 'User ID' field with 'test_user' entered and a 'Password' field with masked characters. Below the fields is a 'Connect' button. Underneath the button, there is a line of text: 'By selecting "Connect" you agree to Argyle's Consumer Terms and Privacy Notice'. At the bottom of the screen, there is a 'Login help' button, which is highlighted with a red rectangular box.

The screenshot shows the 'Log in to MyEmployer' interface after a failed login attempt. It features an 'Email or username' field with 'test_user' entered and a 'Password' field with masked characters. Below the fields is a 'Connect' button. Underneath the button, there is a line of text: 'By selecting "Connect" you agree to Argyle's Consumer Terms and Privacy Notice'. Below this text is a 'Login help' button. A red error message is displayed: 'Invalid credentials. Try again or get help logging in.' Below the error message is another 'Login help' button. At the bottom of the screen, there is an 'Upload documents' button, which is highlighted with a red rectangular box.

Q: Which documents do I need to upload to verify?

A: Once you select "Upload documents" to verify, the next screen will guide through document upload requirements.

The screenshot shows a document upload screen. At the top, there is a close button (X) and the text: 'Verify your income by uploading the following documents'. Below this text is a list of document types. The first item is 'Paystubs' with a document icon, and below it is the instruction 'Upload your last paystub'. To the right of the list is a counter '0 >'. At the bottom of the screen, there is a 'Submit' button. Below the button, there is a line of text: 'By uploading your information or selecting "Submit" you agree to Argyle's Consumer Terms and Privacy Notice.'

Applicant FAQs

Q: What is Argyle?

A: Argyle is a consumer-permissioned, data portability platform that lets you securely and easily share your income and employment data with a property to approve your rental application.

Q: Is my data secure and safe?

A: Yes. We maintain the highest levels of security standards and encrypt all of your data, so you don't have to worry about its' safety. Our security measures are reviewed by independent third parties annually, and we have completed audits for SOC 2 Type 2 and ISO 27001.

Q: Will my employer know that I'm sharing my data?

A: No. Your employer is not notified when you connect an account.

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Q: Why does my property need my income and employment information?

A: As part of the rental application process, your property needs to determine your ability to pay the property's rent. Income and employment verification are critical factors in this step.

Q: What if I no longer have access to the email address associated with my login?

A: You can select the “Login help” option from the login screen. In many cases, the employer or payroll provider will have an option to recover the username and/or email address on file.